

HENLEY

The Henley Festival Trust Leander Club Henley Bridge Henley On Thames RG9 2LP	Instruction to your bank or building society to pay by Direct Debit										
		Service user number									
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lame(s) of account holder(s) Refer	rence										
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To: The Manager	Bank/building society										
Address			(s)								

Banks and building societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the payer,

THE DIRECT DEBIT GUARANTEE



- $\bullet \text{ This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits \\$
- If there are any changes to the amount, date or frequency of your Direct Debit The Henley Festival Trust will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request The Henley Festival Trust to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by The Henley Festival Trust or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society If you receive a refund you are not entitled to, you must pay it back when The Henley Festival Trust asks you to
- · You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.